

STORE POLICIES

1. RETURNS MUST BE MADE WITHIN 10 DAYS OF PURCHASE
2. CUSTOMER MUST HAVE SALES RECEIPT. IF THERE IS NO SALES RECEIPT, ONLY A STORE CREDIT WILL BE ISSUED
3. NO RETURNS ON ANY OPEN OR USED ITEM
4. RETURNS AFTER 10 DAYS WILL BE ISSUED A STORE CREDIT ONLY
5. NO REFUND WILL BE GIVEN ON ANY SPEDCIAL ORDER ITMES. NO EXCEPTIONS!!!
6. THERE WILL BE A \$30 RETURNED CHECK CHARGE. THERE WILL BE NO REDEPOSITS, ONLY CASH
7. IF YOU PAID FOR YOUR PURCHASE WITH A CHECK AND ARE REQUESTING A REFUND, YOU MUST ALLOW 10 BUSINESS DAYS FROM THE DATE OF PURCHASE TO RECEIVE YOUR REFUND. NO EXCEPTIONS!!! REMEMBER, YOU MUST ALSO HAVE YOUR SALES RECEIPT. ALL RETURNS MUST BE PROPERLY REPACKAGED IN THE ORIGINAL BOX OR THERE WILL BE NO EXCHANGE, CREDIT, OR REFUND
8. DEFECTIVE MERCHANDISE WILL BE HANDLED ACCORIDING TO MANUFACTURER'S WARRANTY. POOLSIDE WILL NOT ACCEPT RESPONSIBILITY IF THE CUSOMER HAS FAILED TO MAIL IN THE WARRANTY INFORMATION. NO EXCEPTIONS!!!
9. DUE TO EPA REGULATIONS, POOLSIDE CANNOT GIVE REFUNDS OR MAKE EXCHANGES FOR ANY CHEMICALS. NO EXCEPTIONS!!!

Thank you for your understanding and business!

Poolside of the Carolinas